

## **ARDEX GROUP**

For more than 70 years, ARDEX has been the quality leader for an entire industry, offering excellent building chemicals with supreme processing reliability – the brand of choice for installers and wholesalers.

Strong internal growth and intelligent acquisitions in foreign markets today puts the ARDEX Group on the map with 53 subsidiaries and 3000 employees in over 100 countries on all continents, with one unique theme around the world; ARDEX ensures our valued customers receive the same high quality products and services.

ARDEX Australia is part of the ARDEX Group, a company founded in Germany in 1949, that has grown to become a global business, providing engineered solutions for tiling, flooring, waterproofing and concrete repair.

From sub-floor to roofing, we have developed products that stand the test of time – and moisture. Non-failure in these areas, even under extreme conditions, is critical which is why so many professionals rely on ARDEX.

Innovation has been a key influencer to this continued success, with technologies introduced many years ago still unique in their respective industries today. Being part of the Global ARDEX Group, ARDEX Australia has access to a huge research and development resource which is continually developing world unique products and technologies.



#### **SYSTEM ARDEX**

ARDEX is committed to developing products that are easy to use and offer high performance. ARDEX products, systems and services are designed to ensure professional contractors get the competitive advantage of a lower total cost of installation through superior performance.

ARDEX tiling and waterproofing products are designed to work together for total reliability and performance. Each product is the careful result of research and development combining the input of contractors, specifiers and installers to ensure absolute product compatibility.

A system of high quality, totally compatible products matched to unparalleled technical and field support.

We call this SystemARDEX.

## **SUSTAINABILITY**



Source raw materials, packaging and products responsibly and work with our suppliers to deliver materials within our sustainability platform objectives.



Consider the life-cycle of products from innovation to disposal, and apply product declarations to support their use in the marketplace.



Promote the use of our products in repair and restoration to prevent the generation of waste from substrate/core structure replacement.



Use energy efficiently throughout our business processes. Measure and commit to reducing energy consumption and source its supply in line with the sustainability vision.



Eliminate waste and reuse, recycle or recover energy from waste that cannot be otherwise prevented. Waste will only be land-filled as a last resort.



Develop sustainable workplace environments, foster employee awareness to act in accordance to these values and promote social responsibility.



## **ARDEX PRODUCT CATEGORIES**

ARDEX offers a complete product offering, enabling customers to choose the right product based on their specific needs.

From entry level products and workhorses through to benchmark premium products, solutions for all price and performance requirements are available.

### **TILING**

Tile Adhesives

Natural Stone Adhesives

Ready Mixed Adhesives

Flexible Adhesives

Rapid Technology

Rapid Setting Adhesives

**Decoupling Systems** 

Crack Isolation Systems

### **FLOORING**

Self-Levelling Compounds

Bulkfill Compound

Wear Surfaces

**External Levelling** 

**Engineered Screeds** 

Vinyl Adhesives

Repair Mortars

**Patching Mortars** 

### WATERPROOFING

Liquid Applied Membranes
WeldTec Sheet Membrane

Undertile

Exposed

• Green Roofs & Planter Boxes

Belowgrade and Tanking

Potective Facade Coatings

Trafficable Membranes & Coatings

**Butynol Membranes** 

**Torch-applied Membranes** 

## GROUTS & SILICONES

**Epoxy Grouts** 

Commercial Grouts

**Cement Based Grouts** 

Silicone Sealants

## GENERAL CONSTRUCTION

Concrete Repair Mortars

Renders

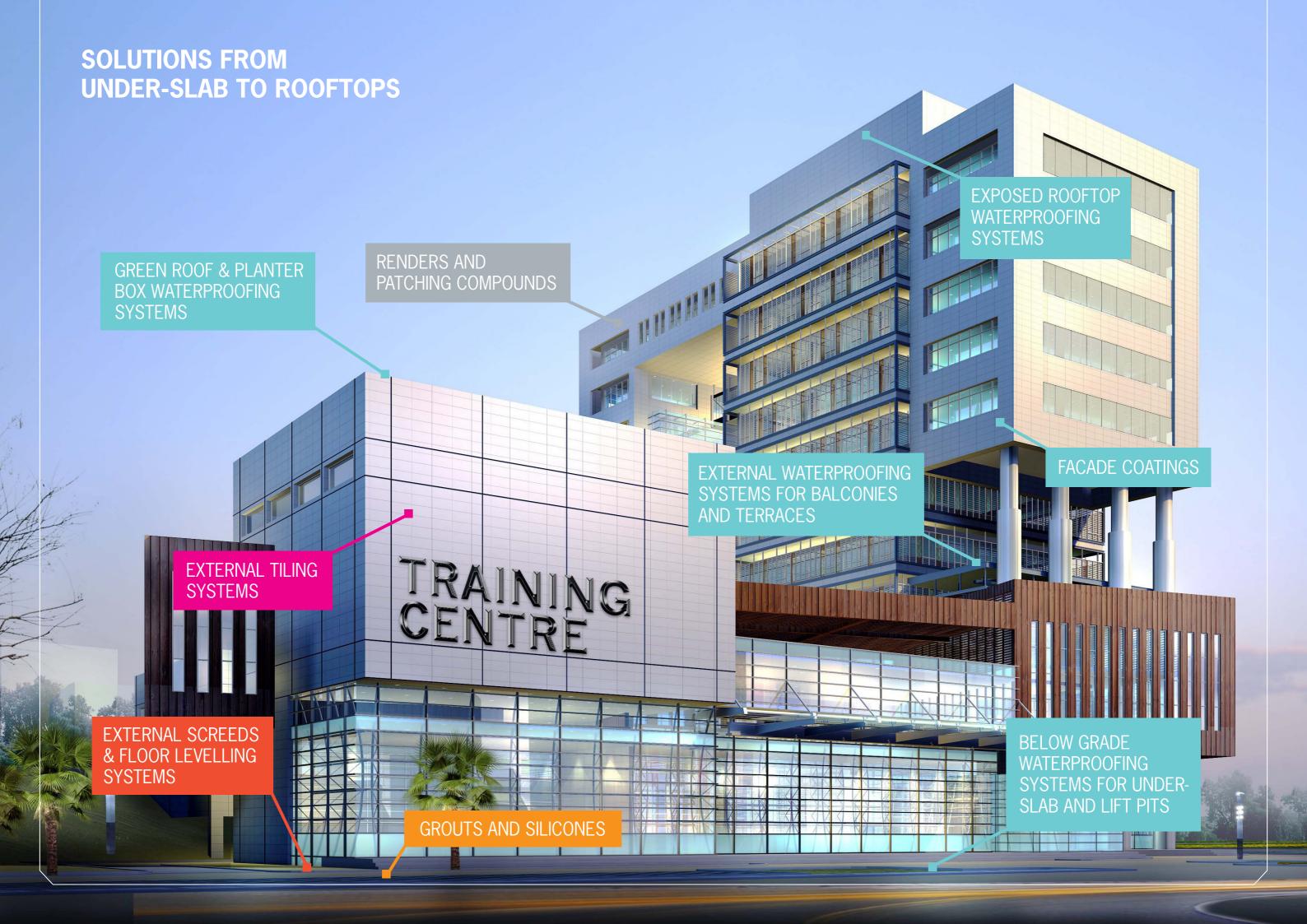
**Construction Grouts** 

Rapid Setting Repair Mortars

Structural Crack Repair

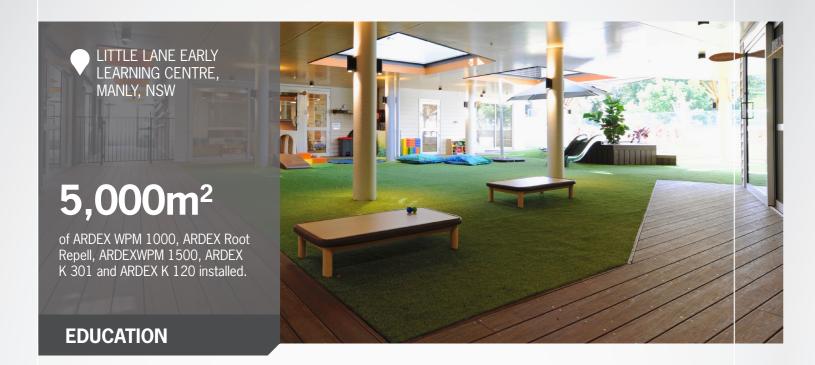
Construction Sealants







## **PROJECT SOLUTIONS**



ARDEX was chosen because of our systems approach. A complete ARDEX waterproofing system was specified to not only provide a quick turnaround, but for reliability as well. For the outdoor learning and play area, and planter boxes, a system comprising of ARDEX WPM 1000 and ARDEX Root Repell waterproofing membranes was installed. Both waterproofing membrane systems are specially designed for this type of external environment. ARDEX WPM 1500 tanking membrane was installed in the below ground car park and lift pits.





The multi-purpose outdoor areas required a membrane system with total membrane reliability as the construction was built over existing classrooms, the new carpark, and involved many integral waterproofing detailing requirements. ARDEX Weldtec Membrane and ARDEX Drainage System were specified for this 3,500m2 project – a complete systemARDEX specification. ARDEX Root RepellTM waterproofing membrane was specified as the product offers heat-welded seams which guarantee a waterproof system with a consistent membrane thickness that allows for quick installation.



Over 3,600m2 of the ARDEX A38 Rapid Set Engineered Screed was specified for all outdoor spaces due to the products many key performance characteristics. These included ease of workability, guaranteed compressive strength, walkability timeframe, and suitability for external use. ARDEX were able to provide a high quality and trusted product to ensure the project remained on schedule and guaranteed the products performance characteristics met the project's environmental requirements.

## **SPECIFICATION & TRAINING**

#### **SPECIFICATION**

Construction practices are diverse throughout Australia and each project is unique, requiring different products based on location, environment and application.

ARDEX manufactures a unique and diverse portfolio of specialty building products to meet the needs of local markets. Architects, designers and engineers who are working on a project can contact an ARDEX Specification Representative to assist them in selecting the appropriate ARDEX product based on the location of their project and create specifications.

# ARDEXacademy TRAINING EXCELLENCE

Our industry, like any other, requires on-going training to keep up with the changes in legislation/ standards and materials (tiles, concrete, substrates etc). ARDEX offers training for both the applicator as well as design practitioners.

For members of the construction industry committed to providing a high level of workmanship, ARDEX can help stay up to date, and increase both knowledge and confidence when specifying.

#### **CPD TRAINING**

As a member of the Refuel CPD Provider Network ARDEX Australia are proud to offer online formal CPD training to you. Our courses are aimed to educate and aid architects, specifiers and designers on the topics of waterproofing, tiling and flooring systems.

These one hour sessions can be facilitated online or face to face and offer 1 formal CPD point for each topic.

The topics we have are;

- The 4 Key Components of Successful Waterproofing
  - Sources of Moisture and Damp Slab Problems
- Floor Preparation For Resilient and Textile Floor Finishes
- Efflorescence & Sources of Grout Discolouration
- Understanding Grout

To view and register for any of our upcoming online sessions please visit https://ardexaustralia.com/services/event-directory/ardex-cpd-training/



## **WARRANTY**

#### **ARDEX WARRANTIES**

The major point of difference between an ARDEX warranty and other warranties is the extent of the cover provided for the owner or builder.

Most competitor product warranties only cover the replacement of the defective product in the case of a claim. This cover is further reduced by a discounting structure based on the years of service prior to the claim. No cover is provided for the costs incurred in removing the defective product, re-installing the replacement product and the re-instatement of any coverings that existed over the top of the product. These costs can involve the owner or builder in a far greater expenditure than the discounted replacement cost of the defective product.

## ARDEX PRODUCT & SYSTEM ARDEX WARRANTIES

Ardex warranty claims cover:

a) the costs of repair to which the product is applied and damaged by removal of the defective product where such proves necessary.

b) the cost of reinstatement or repair of the Product or System including material costs of equal or equivalent products.

c) the costs of rectification of any material covering the product and removed to repair the product such as tiles, vinyl, etc. (Note: Replacement of floorcoverings limited to period of manufacturers warranty). Ardex warranty claims are NOT discounted by years of service of defective products of any damage to the surface or material.

## **TECHNICAL SUPPORT**

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ARDEX products are backed by a team of Technical Support Specialists and Sales Professionals dedicated to one goal – eliminating guesswork, improving onsite efficiencies and taking risk out of installations. ARDEX supports building professionals to complete successful projects by having:

- The largest field team of trained professionals
- Project specific installation recommendations
- Job start-up and walk-through support
- Trained contractor recommendation
- Extensive digital resources

#### **CONTACT**

Contact our Technical Services Department for help with anything out of the ordinary, If we don't already have the answer we will certainly investigate.

Technical Services Toll Free 1800 224 070 (Australia)

Technical Data is available on the ARDEX Australia Website www.ardexaustralia.com and the ARDEX Australia Mobile App.

